

Introduction for Document -141

Document-141 is a compilation of thirty documents provided by Roland Mantovani dealing with his issue with Space City Cover Society (SCCS) of not sending covers that he had ordered and his quest to get those covers. The time span involved is from 1984 to 2003.

The documents that had been provided were a combination of photocopies and original documents. The photocopied documents had limitations of age and quality. Most of the documents were around thirty years old.

Personal identifiable information was removed from the documents leaving blank spaces where that type of data was removed. The documents were enhanced to make the handwriting clearer and easier to read, however there are some documents that still have areas that are difficult to read.

Roland availed himself of numerous resources and thought of an ingenious way to see if just his merchandise orders or anyone's orders were being ignored. Roland used a nickname and Post Office Box to see if placing another merchandise order would be fulfilled. As it was soon discovered, most orders went unfilled and letters went unanswered.

Despite the time frame involved, the issue was resolved and the covers that were ordered were received many years later.

Numerous collectors, including the webmaster, found themselves in a similar position of placing orders but never receiving the covers or products. Roland is the only collector that the webmaster is aware of that was successful in his efforts to get the items he purchased.